

23 November 2020

Dear Member,

Notice of Annual General Meeting

I am pleased to invite you to the 2020 Annual General Meeting of Telecommunications Industry Ombudsman Limited (the Company).

This year's meeting will be held as a virtual meeting due to the implications of COVID-19. Details are:

Time: 1:00pm AEDT
Date: Tuesday 15 December 2020

Please refer to the Virtual Meeting Online Guide for instructions on how to participate in the meeting. The following documents are provided:

1. Minutes of the 2019 Annual General Meeting held on 12 November 2019

Members are asked to consider and, if thought fit, to pass the following ordinary resolution:

Resolution 1: *To accept the Minutes of the 2019 Annual General Meeting held on 12 November 2019*

2. Financial Report for the year ended 30 June 2020 which includes the Directors' Report, Financial Statements and Auditor's Report

Members are asked to consider and, if thought fit, to pass the following ordinary resolution:

Resolution 2: *To accept the Financial Report for the year ended 30 June 2020 which includes the Directors' Report, Financial Statements and Auditor's Report.*

3. Amendments to the Constitution of the Company

Members are asked to consider and, if thought fit, to pass the following resolution as a special resolution:

Resolution 3: *The members of the Company resolve by special resolution to amend the Constitution of the Company in accordance with the amendments to the Constitution shown in the attached "marked up" version of the Constitution, effective immediately upon this special resolution being passed.*

4. Explanatory Statement and Explanatory Notes for proposed amendments to the Constitution
5. "Marked up" version of the Constitution
This shows the amendments proposed to be implemented by the special resolution above.
6. A proxy form for completion and return if you wish to nominate a proxy to vote on your behalf.

I look forward to your participation.

Yours faithfully



Gerard Dell'Oste
Company Secretary