Telecommunications Industry Ombudsman

CERTIFICATE OF APPOINTMENT OF CORPORATE REPRESENTATIVE

Under section 250D of the Corporations Act 2001 and clause 11.6(f) of the constitution of Telecommunications Industry Limited (TIO Limited)

Please print full name, and ACN of the body corporate

appoints

Please print full name of the appointee

Please print position of the appointee, eg, "the company's CEO"

under section 250D of the Corporations Act 2001, and clause 11.6(f) of TIO Limited's Constitution, to act as the corporate representative of that body corporate on and from the date of appointment specified below at (*tick relevant option*):

☐ Any meeting of the members of Telecommunications Industry Ombudsman Limited ACN 057 634 787 and at any adjournment of any such meeting

OR

☐ Only the meeting of the members of Telecommunications Industry Ombudsman Limited ACN 057 634 787 on 17 November 2026 and at any adjournment of that meeting

This appointment is subject to the following restrictions – *leave blank if there are no restrictions*

Executed in accordance with the body corporate's Constitution and S127 of the Corporations Act 2001

I/We authorise you to act in accordance with our instructions set out above. I/We acknowledge that these instructions supersede and have priority over all previous instructions.

Signature of Director **AND** *Signature of Director or Company Secretary*

Name of Director *Name of Director or Company Secretary*

OR

Signature of Sole Director

Name of Sole Director

Common Seal (if applicable)

Com*panies: two directors, director & company secretary, or sole director (provided the sole director is the sole company secretary or the company does not have a company secretary) can sign. Please indicate the office held by signing in the appropriate space*

Contact Name *Daytime Phone* *Date*

Information and Instructions

To vote at the TIO Limited Annual General Meeting or any other meeting of Members, or to help form a quorum at such meetings, a Member that is a body corporate may appoint an individual as a representative to exercise its powers at the meeting.

The appointment may set out restrictions on the representative's powers. If no restrictions are specified, the representative will be able to exercise, on behalf of the body corporate, all the powers that the body corporate could exercise at the meeting.

The appointment may be made by reference to a named individual or by reference to a position held (e.g. "the company's CEO" or "the company's compliance manager"). If the appointment is by reference to a position held the appointment must identify the position.

A body corporate may appoint more than one representative but only one representative may exercise the body corporate's powers at any one time.

Unless otherwise specified in the appointment, the representative may exercise, on the body corporate's behalf, all of the powers that the body corporate could exercise at a meeting of Members, including voting on a resolution.

To assist corporate Members, a template form of Certificate of Appointment is provided. The template form is designed to create either a standing appointment in favour of the appointee, or an appointment specifically for one particular meeting of Members (depending which box the Member ticks).

If you would like to know whether your body corporate has notified TIO Limited of the appointment of any corporate representative, please contact the Company Secretary (details below).

Please notify the Company Secretary in writing is the appointment of a corporate representative has been revoked by the body corporate.

If you require further information on how to complete the Certificate of Appointment, please email the TIO Company Secretary at company.secretary@tio.com.au