Telecommunications Industry Ombudsman

13 October 2026

Dear Member,

Notice of Annual General Meeting

I am pleased to invite you to the 2026 Annual General Meeting of Telecommunications Industry Ombudsman Limited (the Company).

This will be a virtual meeting:

Date: Tuesday 17 November 2026

Time: 3:30pm AEDT

At the meeting, Members will receive the Company's financial statements and reports for the year ended 30 June 2026.

This meeting pack contains:

1. **This Notice of Annual General Meeting**

2. **Minutes of the 2025 Annual General Meeting held on 18 November 2025**

   The minutes of the Telecommunications Industry Ombudsman Limited meeting of members held on 18 November 2025, being in order, were signed by the Chair and are provided for the information of members.

3. **Financial Report for the year ended 30 June 2026 which includes the Directors' Report, Financial Statements and Auditor's Report**

   Members are asked to receive and consider the Financial Report for the year ended 30 June 2026 which includes the Directors' Report, Financial Statements and Auditor's Report.

   Explanatory Notes for the Financial Statements and Reports

   Section 317 of the *Corporations Act 2001* (Cth) requires the financial report, the directors' report and the auditor's report for the last financial year to be laid before the Company's annual general meeting. Members will have a reasonable opportunity at the meeting to ask questions and comment on these reports and on the Company's business and operations. There is no requirement for members to vote on or approve the reports.

4. **A form for appointment of a Corporate Representative**

   In the event that a vote is required at the meeting, to be eligible to vote at the meeting, member companies must appoint a representative in accordance with the instructions set out on the form.

Telecommunications Industry Ombudsman Ltd,
PO Box 276, Collins St West, VIC 8007

ABN 46 057 634 787
Email tio@tio.com.au
Web tio.com.au

National Relay Service 1300 555 727
Translating & Interpreting Service 131 450
Freecall 1800 062 058
Freefax 1800 630 614

Calls to the above numbers on mobile phones may incur charges.

5. A proxy form for completion and return if you wish to nominate a proxy to attend and vote on your behalf

Please lodge your proxy form with the TIO Company Secretary, company.secretary@tio.com.au no later than 3:30pm on Sunday 15 November 2026.

Attendance at the TIO Annual General Meeting

To register to attend the TIO's virtual 2026 Annual General Meeting, please email the TIO Company Secretary company.secretary@tio.com.au.

Submitting questions in advance of the meeting

Members may submit questions prior to the AGM relating to the business of the meeting. Please submit questions by emailing the Company Secretary company.secretary@tio.com.au.

I look forward to your participation.

Yours faithfully



Freyja McCarthy
Company Secretary